

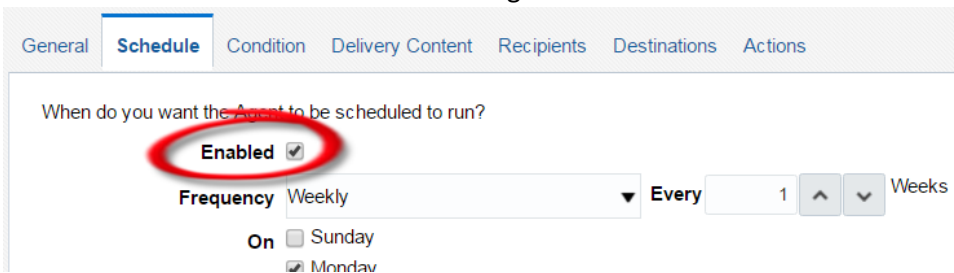
## Upgrade: Re-Enabling Agents

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When the UAccess Analytics system was upgraded over the weekend, all existing agents were disabled. That's a function of the upgrade process. Those agents all still exist, but they were effectively turned off and will not run until they've been manually re-enabled. We searched for a programmatic method by which we might have turned them all back on, but it just wasn't possible.

That means each agent owner will have to turn each agent back on, one-by-one. Thankfully, the process is very straightforward.

1. Click the **Catalog** link on the Global Header; navigate to the folder where you've saved your agents.
2. Locate the first agent you wish to re-enable; click the **Edit** link.
3. Click the **Schedule** tab.
4. Check the **Enabled** check box to turn the agent back on.



When do you want the Agent to be scheduled to run?

**Enabled**

Frequency: Weekly  Every  Weeks

On:  Sunday  Monday

5. **Save** the agent. This may take a few moments.
6. **Repeat** the steps above for each of the agents you own.

We apologize for any inconvenience.