

Upgrade: A Minor Issue with “No Results” Messages

A minor issue has been discovered in the upgraded UAccess Analytics system with some custom analyses. The issue has to do with custom “no results” messages some users have added. This is not a system-breaking issue. It’s more of an annoyance, and can be dealt with over time.

The Issue: a New Check Box

There’s a new **Contains HTML Markup** check box on the **Analysis Properties** screen when defining custom No Results messages. You may have added HTML coding when you created the custom message in the old Analytics system. Analytics now requires that the new check box be checked in order to display that HTML code properly. This has to be done manually.

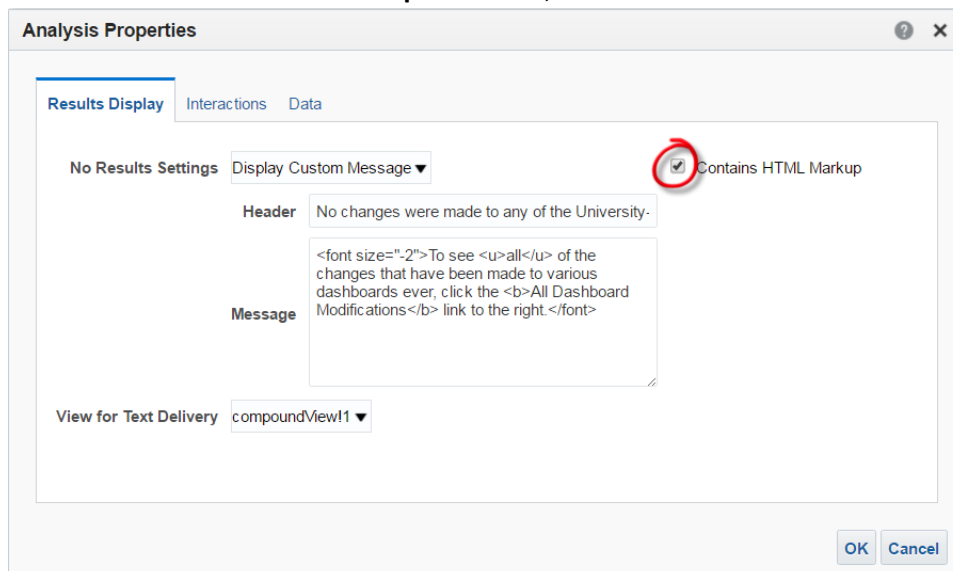
Your analyses will continue to run, and your custom “no results” message will display at appropriate times, but the end users will see the actual HTML code until the steps below have been taken for each of the analyses under your purview.

The Resolution: Editing Custom “No Results” Messages

1. Click the **Catalog** link on the Global Header; navigate to the desired folder/path.
2. Locate the specific analysis that contains the custom message; click the **Edit** link.
3. Click the **Edit Analysis Properties** button. This button is what I sometimes call the “gray XYZ” button. You’ll find one on the **Criteria** tab, and another on the **Results** tab.



4. Check the **Contains HTML Markup** check box; click **OK**.



5. **Save** the analysis.
6. **Repeat** the steps above for each of your analyses that has a custom No Results message.